

Privacy Notice for the FASTCUBE Platform

1. Hosting of the FASTCUBE Platform in Microsoft Azure

Scope and purposes of processing

For the provision and operation of the SaaS platform "FASTCUBE Fixture Builder" (hereinafter the "FASTCUBE Platform"), we use cloud hosting services provided by Microsoft Azure. In this context, the data required to operate the Platform is processed and stored on the IT systems provided by Microsoft.

This includes in particular:

- registration and account data,
- user and authorisation data,
- project and application data,
- uploaded files,
- generated work products and export data,
- communications and support data,
- technical log, operational and security data.

Processing is carried out for the purposes of providing, administering, securing and technically supporting the Platform, ensuring availability and IT security, and performing error analysis and system maintenance.

Legal basis

Processing is carried out for the performance of the contract for use of the FASTCUBE Platform entered into with the user or the relevant business customer pursuant to Article 6(1)(b) GDPR.

Insofar as the processing serves to ensure the security, stability and availability of the Platform and to prevent misuse and security incidents, it is also carried out on the basis of our legitimate interests pursuant to Article 6(1)(f) GDPR.

Insofar as we process personal data on behalf of our business customers, the processing is carried out pursuant to Article 28 GDPR under a corresponding Data Processing Agreement.

Requirement to provide personal data

Processing the aforementioned personal data via the hosting infrastructure is technically necessary to provide and use the FASTCUBE Platform. Without processing these data, the contractual services cannot be provided and the Platform cannot be operated.

Retention period

Personal data processed in connection with hosting are generally stored for the duration of the relevant contract for use. Following termination of the contractual relationship or deletion of the company account, the data will be erased or blocked from further processing in accordance with the contractual arrangements and applicable erasure and retention obligations.

Technical log and backup data are stored only for the period for which they are required and are subsequently deleted or anonymised, unless statutory retention obligations or another legal basis require continued storage.

Recipients and third-country transfers

To provide the hosting infrastructure, we use Microsoft Ireland Operations Limited and/or Microsoft affiliates as hosting service providers. In the course of providing the services, personal data may be processed by Microsoft or its affiliates.

Processing in connection with hosting takes place within the EU/EEA.

2. Registration of a Customer Account

Scope and purposes of processing

We provide companies on our FASTCUBE Platform with the option of setting up a company account (Company Tenant) for use of the FASTCUBE Platform. In this context, personal data entered by you in the input form is transmitted to us and stored by us. The data is not disclosed to third parties.

A distinction is made between a company account and individual user accounts assigned to a company account. Individual user accounts can be created and managed via the company account. The Platform uses a multi-tenant company model (Company Tenant). Different user roles may be assigned within a company account.

During registration, the following data is collected: first name, last name, email address, VAT ID, telephone number, company and country. During login, the following data is collected: username, password, date and time of login, and usage data (e.g., requested information and downloads).

During registration, we verify the company's status as a business. For this purpose, company details, the VAT identification number and other supporting evidence may be processed in particular.

Legal basis

The legal basis for this data processing is the performance of a contract with you or the implementation of pre-contractual measures taken at your request pursuant to Article 6(1)(b) GDPR, in order to provide you with the requested services via the Platform.

Retention period

Your data will be deleted once the purpose of processing has been achieved, i.e., once the data is no longer required for the implementation of pre-contractual measures and the performance of the contract, unless statutory retention obligations apply (e.g., for tax purposes for up to 10 years after termination of the contract). In addition, you may change your data yourself through the Platform's self-service functions, including terminating the company account; this will result in deletion of your personal data, with the exception of data relevant for tax purposes. Login log files are stored for security purposes pursuant to Article 6(1)(f) GDPR for 30 days and then deleted.

3. Login via Microsoft Entra ID and Other Authentication Methods

Scope and purposes of processing

To log in to your company account, we use the Microsoft Entra ID authentication service provided by Microsoft Corporation, One Microsoft Way, Redmond, WA 98052, USA.

If you select this login method, you will be redirected to Microsoft's login page. Authentication is performed by Microsoft. We do not receive your password or any other authentication credentials.

Following successful login, Microsoft transmits to us the identity data required for authentication and provision of your customer account. This may include in particular:

- email address
- first and last name
- a unique user identifier (User ID)
- information confirming successful authentication
- telephone number
- company name
- country in which the company is located
- date of initial registration

An additional security check (e.g., a one-time code sent by email) may be carried out during login.

Where technically supported, additional authentication methods may also be used for user accounts, in particular email-based one-time passwords (OTPs).

Legal basis

Processing is carried out for the purposes of secure authentication, administration of your company or user account and performance of the contractual relationship governing your use of the Platform. The legal basis is Article 6(1)(b) GDPR. Insofar as the processing serves to enhance IT security and prevent misuse, it is also carried out on the basis of our legitimate interest pursuant to Article 6(1)(f) GDPR.

For more information about Microsoft's processing of personal data, please see Microsoft's Privacy Statement at <https://www.microsoft.com/de-de/privacy/privacystatement>.

Third-country transfers

The identity and authentication data are processed within the EU/EEA.

4. Orders Placed via the FASTCUBE Platform

Scope and purposes of processing

If you wish to order paid services via our SaaS platform, you must provide the data (e.g., name and address) that we require to process your order in order to enter into the contract. Mandatory information required to process the contract is marked separately; all other information is voluntary.

These data are processed for the following purposes:

- to identify you as our customer,
- to process, fulfil and handle orders,
- to correspond with you,
- to issue invoices,
- to process any existing liability claims and enforce any claims,
- to manage your customer data.

Requirement to provide personal data

Providing the data marked as mandatory is essential for the order and contract processing. If you do not complete the mandatory fields in full, your order cannot be accepted or processed.

Legal basis

Article 6(1)(b) GDPR (for processing in connection with a contract).

Retention period

We use your data only for as long as necessary for the existing customer relationship. Notwithstanding the foregoing, commercial and tax law requirements require us to retain your address, payment and order data for ten years.

5. Order Processing and Payment Service Providers

Stripe (Payment Processing)

Scope and purposes of processing

Provider in Europe: Stripe Payments Europe Limited, One Wilton Park, Wilton Place, Dublin 2, D02 FX04, Ireland.

When orders are placed, we transmit to Stripe the payment data required to process your payment. When you make a payment via Stripe, the data you enter during the ordering or payment process (in particular your name, billing address, email address, payment data, transaction amount and transaction-related information) is transmitted to Stripe to the extent necessary to execute the payment.

To the extent Stripe handles payment processing for us, Stripe acts as our processor pursuant to Article 28 GDPR. We have entered into a corresponding Data Processing Agreement (DPA) with Stripe, which ensures that your payment data is processed on our behalf and in accordance with our instructions. To the extent Stripe processes payment data for its own purposes, e.g., to comply with legal obligations (including in connection with anti-money laundering or fraud checks), Stripe acts as an independent controller.

Legal basis

The legal basis is Article 6(1)(b) GDPR (performance of a contract). Any subsequent processing by Stripe as an independent controller is carried out on the legal bases specified by Stripe; for further information, please see Stripe's Privacy Policy at <https://stripe.com/de/privacy>.

Third-country transfers

As part of providing its services, Stripe may also disclose personal data to affiliated companies or other service providers. The transfer of personal data to third countries, in particular the United States, cannot be ruled out. Where no adequacy decision by the European Commission applies, the transfer is based on appropriate safeguards, in particular the standard contractual clauses adopted by the European Commission or other appropriate safeguards pursuant to Article 46 GDPR.

6. Use of the FASTCUBE Platform

Scope and purposes of processing

In connection with the use of the FASTCUBE Platform, we process personal data generated when the Platform is used or provided by users. This includes, in particular, the administration of company accounts and user accounts, the assignment and administration of user roles and permissions, the creation and administration of projects, the uploading and processing of files and project data provided by users, and the creation, storage and provision of work products and export files.

In addition, we process technical usage and log data to the extent necessary to provide the Platform, ensure IT security, analyse errors and ensure proper operation.

Legal basis

Processing is carried out for the performance of the contractual relationship with the user or the relevant business customer and for the provision of the contractually agreed functions of the Platform on the basis of Article 6(1)(b) GDPR. Insofar as processing serves to ensure the security, stability and integrity of the Platform, it is also carried out on the basis of our legitimate interests pursuant to Article 6(1)(f) GDPR.

Requirement to provide personal data

Processing the personal data required to use the Platform is necessary to provide and use the Platform. Without these data, it is not possible, in particular, to set up and administer user accounts, assign user roles, authenticate users or use the functions covered by the contract.

Retention period

Personal data are generally stored for the duration of the contractual relationship. Following termination of the contractual relationship or deletion of the user account, the data will be deleted unless statutory retention obligations or legitimate interests require continued storage. Log and security data are stored only for as long as necessary to achieve the above purposes.

7. Support Requests

Scope and purposes of processing

When you use our support functions in connection with the FASTCUBE Platform or contact us by email, we process the personal data you provide and the information required to handle your request. This may include, in particular, contact details, user account details, communications content, technical error descriptions, log data and any other information that you provide to us as part of the support request.

To the extent necessary to handle a support request, we may also access information related to your company account or the Platform functions you use.

Remote maintenance or support services using screen sharing or comparable remote access solutions are provided only when initiated or consented to by the relevant user.

Legal basis

Processing is carried out to handle support requests, analyse errors, ensure proper operation of the Platform and perform our contractual obligations on the basis of Article 6(1)(b) GDPR.

Insofar as processing serves IT security, the prevention of misuse or the improvement of our support and service offerings, it is also carried out on the basis of our legitimate interests pursuant to Article 6(1)(f) GDPR.

Requirement to provide personal data

Providing the information requested in connection with a support request is necessary to handle the relevant request and provide appropriate assistance. Without the required information, the request may not be processed or may be processed only to a limited extent.

Retention period

Support requests and the related information are stored for the time required to handle the request and beyond to the extent necessary for documentation, traceability of support measures, error analysis or compliance with statutory retention obligations. The data will then be deleted or anonymised unless statutory retention obligations or other legitimate reasons require continued storage.